zeendoc
YOUR KIND OF DIGITAL

CUSTOMER TESTIMONIAL

Corse Messagerie

Logistics sector



zeendoc
YOUR KIND OF DIGITAL

Needs

Testimonial from Ms Andrea Olier, Administrative Manager

Simplify and accelerate invoicing, and centralise information for easy access and searching.

We have **€15,000/year** of printed order forms to hand out to customers, who compile them manually. Some **forms**, sometimes **illegible, get lost** in transit. What is more, there is no tracking available for the customer; an information request requires a phone call and a search through the archives to answer it.

As for **checking** the forms for invoicing**, two weeks of ordeal, missing documents, and some deliveries that cannot be invoiced**.



24 employees

3 sites

24 vehicles

Implementation

Zeendoc has allowed us to digitise most of our documents, centralised and archived on a single platform.

- **Online form**: drop-down menu, autocomplete, automatic compilation of recurring recipients, ...
- Once completed, the form **automatically** generates the request to **head office** and to the **driver's smartphone**.
- The parcel arrives at the depot, or a copy of the order is **printed** to be signed on delivery.
- The customer tracks their shipment in **real time**; scanning the return form **automatically** updates the status, and the recipient's **signature** is visible.
- Return forms are **automatically** linked to order forms, lists are produced **in a few clicks**, and **detailed invoicing is processed within a week**.

*To me, Zeendoc is **technology** combined with **simplicity**, the **link** between **paper** and **digital**.*

Time
saved
simplified processes

Savings
cost optimisation

Reliability
disputes and losses eliminated

Space
freed up
reduced archives and documents

Results

- **Time savings** beyond our expectations
- **Immediate access** to information
- A stronger relationship of **trust with our customers**
- **Space savings** on storage and archives
- **Savings** of considerable sums
- **Better productivity** and **well-being** at work
- **Disputes and lost revenue** linked to lost forms **reduced to zero**.

*We are a family business with **very strong ties** to our employees. With Zeendoc, we find that **family** feeling again, right to our **customers**.*

Activity: Logistics, parcel carrier, GLS correspondent, Ciblex ...

Number of employees: 24 employees, including 3 regular Zeendoc users

Number of sites: 3 operating sites



Find the latest
Zeendoc news and updates ↗ zeendoc.com ↗ Facebook ↗ Linkedin ↗ Twitter ↗ Instagram ↗ Youtube

WHY CHOOSE ZEENDOC ...

Accessible and hassle-free

- Unlimited users, at no extra cost.
- Free storage, ISO 27001 certified.
- 100% cloud and low-carbon solution.

Efficient and scalable

- Modular and adaptable to your needs.
- Compliant with mandatory electronic invoicing.
- Boosted by AI developed in-house.

Connected to your ecosystem

- Interoperable with your business tools.
- Compatible with all accredited platforms.
- Secure access from all your devices.

Expertise you can trust

- 25 years of experience in document management.
- Leader among micro-enterprises, SMEs, and local authorities.
- Solution developed and hosted in France.

zeendoc
YOUR KIND OF DIGITAL

Exclusive UK distributor: Folio1 Solutions

Folio1 Solutions Limited
The Future Works, 2 Brunel Way
Slough SL1 1FQ
Tel: +44 (0)1628 902 597
info@folio1.solutions
www.folio1.solutions

Latest news and updates from Folio1: